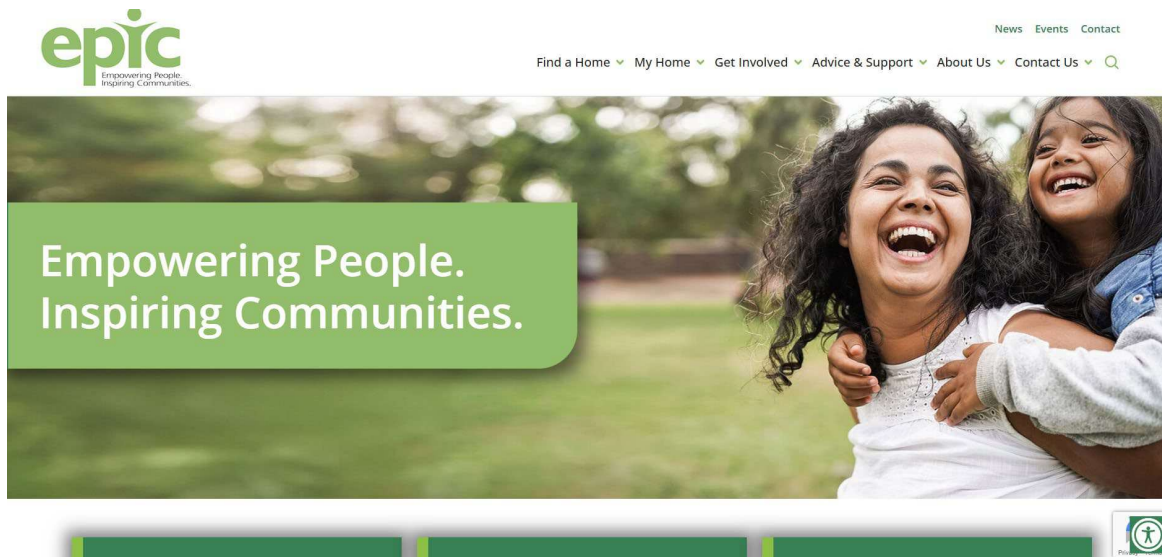
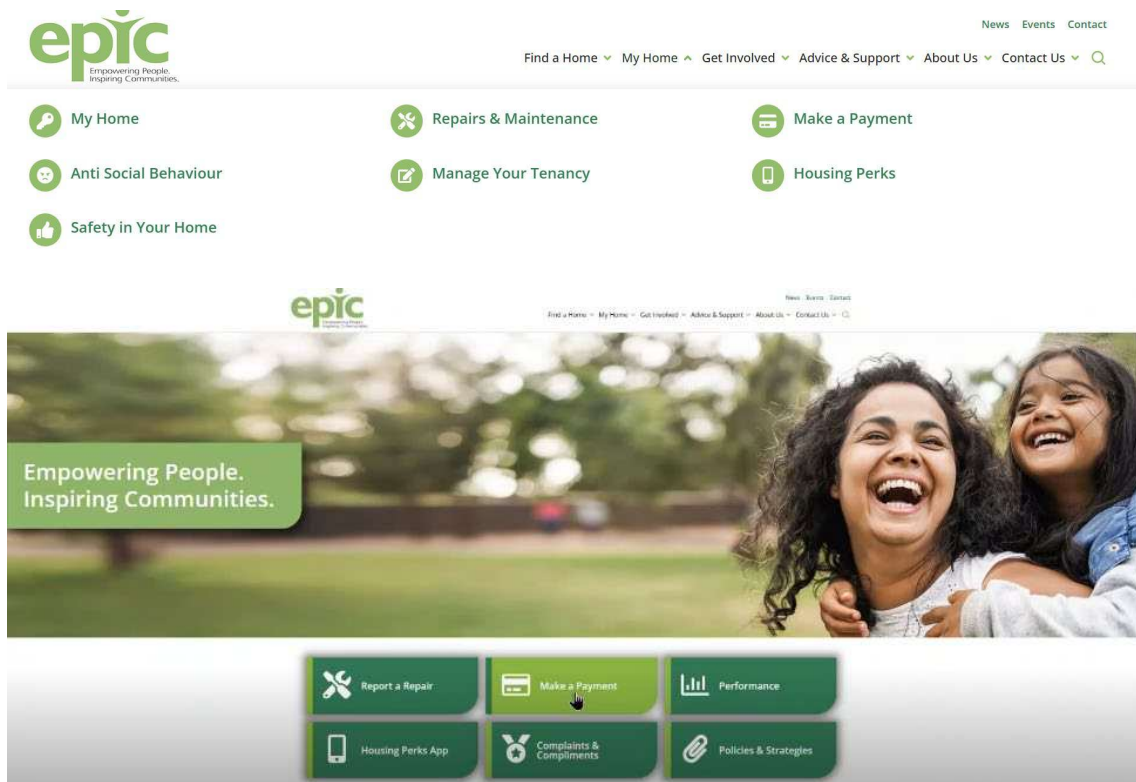


Making a payment online through our website

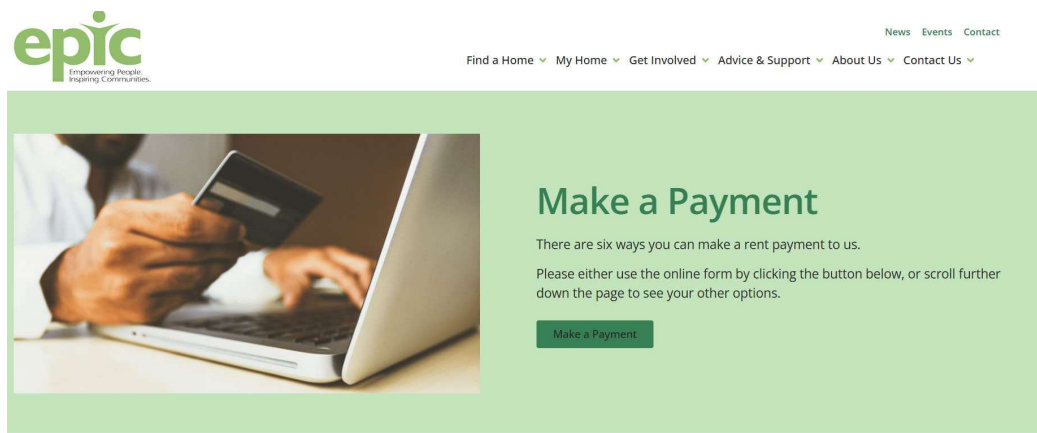
1. Go to the EPIC website – epichousing.co.uk where the following page will appear:



2. Click 'My Home', then select 'Make a Payment' or scroll further down the website to the 'Make a Payment' box.



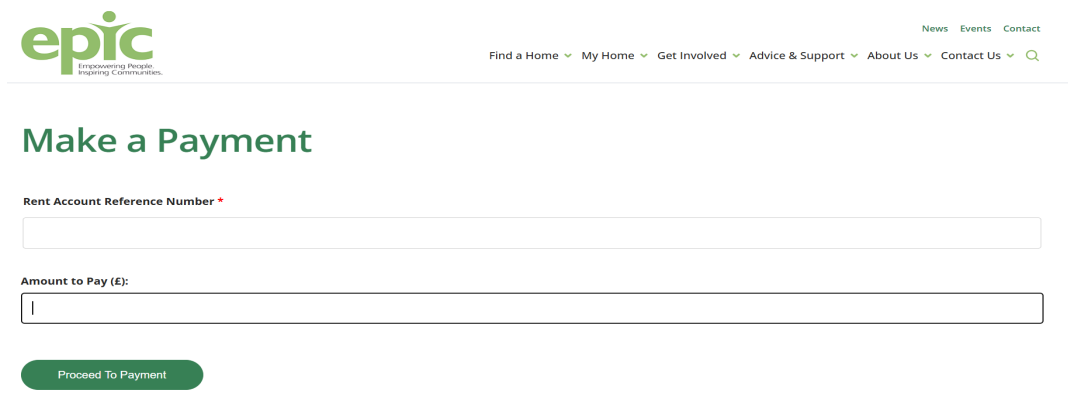
You'll then see the screen below. Select 'Make a Payment' to take you through to the payment page. As shown below:



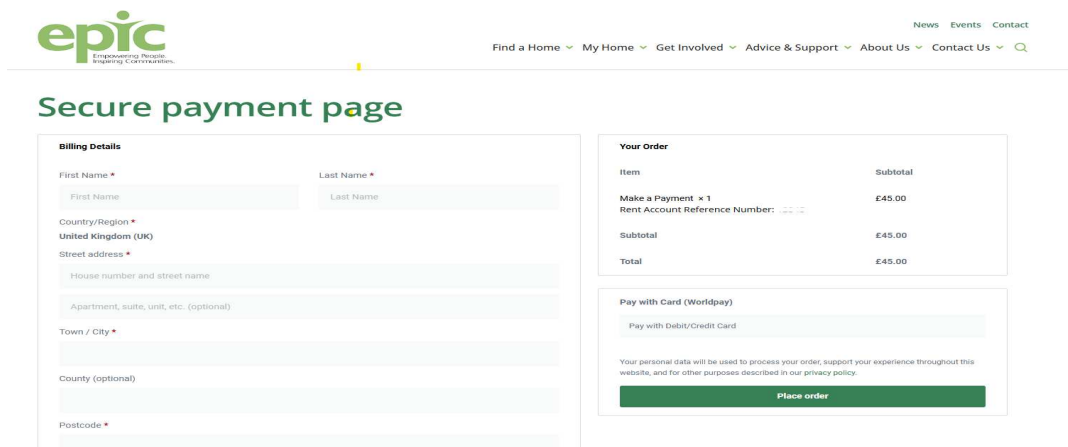
3. On the next page, enter the following details:

- Your rent account reference number
- The amount you want to pay

Enter this information, then click 'Proceed to Payment'.



4. Next, you'll be taken to a secure payment page, as shown below:



All fields with a red asterisk are compulsory.

Add any order notes if needed. If you are paying a recharge, you could add this detail under the order notes, as shown below.

Order notes (optional)

This payment is towards my recharges.

Once you have completed the online form, click “Place Order”.

5. On the next screen, you’ll be taken to a secure payment page. Please check and change the billing address if required, by clicking on the Edit button. Make sure you enter the billing address linked to your card.



Order summary

Reference: [redacted]

Amount (GBP): £45.00


Payment details

* Indicates a required field

Card number *

Cardholder's name *

Expiry date * /

Security code *  3 digits on the back of the card or 4 digits on the front of card

Billing address Edit ▼

When you submit your transaction for processing by Worldpay you confirm your acceptance of [Worldpay's privacy policy](#).

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When completed select the “Make Payment” button.

You can now log out. If you provided an email address, you will receive a confirmation email with details of your payment.

Security of online payments

Payments made via the EPIC website are secure and encrypted. We use trusted payment providers and do not store your card details, ensuring your information always remains safe.